

Company legal information

Under Law 34/2002, of July 11, Services Information Society and Electronic Commerce, we inform you that the website you are visiting www.cicar.com located under the domain part commercial entity, whose details are as follows:

Canary Islands Car, SLU (CICAR)

B35051820

Avda. Mamerto Cabrera Medina, s/n, Playa Honda
35509 - San Bartolomé - Lanzarote
Tel.: [928 822 900](tel:928822900)
Email: reservas@bicar.com

Entered in the Mercantile Register of Las Palmas in the folio 13 of volume 981 General GC5.891 sheet, and entry 1, and the adjustment of status in the commercial register.

Protection policy of personal data

We inform you that the personal data you provide, together with the IP address of the device from which the booking is made, will be processed by Canary Islands Car, SLU, for the purpose of managing, maintaining and controlling quality in the relations stemming from the vehicle without driver rental contract in accordance with Spanish Law 58/2003 of 17 December, the Spanish Tax Act and Civil Code, and Spanish Royal Decree of 24 July 1889. In order to comply with the legal obligations stemming from provision of the contracted service, your personal data will be communicated to the companies of Grupo Empresarial Cabrera Medina and will be kept for as long as required by the legal obligations and possible liabilities stemming from provision of the service or other activity subject to the contract. The possible communication of data and purposes thereof may include the following:

Purpose: (I) Legal obligations under Spanish Law 58/2003 of 17 December, the Spanish Tax Act, Spanish Royal Decree of 24 July 1889 and the Spanish Civil Code. (II) Service quality control. (III) Management of the booking in Spain (Mainland) and Balearic Islands.

Legal grounds: (I) Legal obligation and contract execution. (II) Legitimate interest. (III) Contract execution.

Recipient: (I) Grupo Empresarial Cabrera Medina. (II) Data Controller, Trustpilot. (III) Enterprise Holdings, Inc.

IT and Guarantees: (II) U.E/U.S (Privacy Shield). (III) U.E/U.S (Privacy Shield).

You may lodge a complaint with the Spanish Data Protection Agency, as well as exercise the rights to which you are legally entitled (access, elimination and rectification of your data, as well as the limitation or opposition to the processing thereof) by sending an email to lopd@grupocabrera.com or writing to Avda. Comercial Mamerto Cabrera Medina, s/n, San Bartolomé, CP 35509, Las Palmas, indicating "Cicar/Data Protection" as the subject and including a form of identification, such as a copy of your DNI or passport. Furthermore, we undertake to comply with the personal data confidentiality obligation and the duty to keep them, and will adopt the necessary security measures to avoid the unauthorised processing, loss or destruction thereof.

Creation of an account/driver

Acceptance of the creation of a user account by ticking the box provided in the reservation process implies that you provide your consent for Canary Islands Car, SLU. to process the personal data you provide in the form entitled "Driver Details" for the purpose of creating the user account and associated driver necessary for completion of the vehicle without driver vehicle rental pre-contract, and they will be processed together with the IP address of the device from which the booking is made for the purpose of managing, maintaining and controlling the quality of the service received. The possible communication of data and characteristics thereof may include the following:

Purpose: (I) creating the user account and associated driver necessary for completion of the vehicle without driver vehicle rental pre-contract. (II) Service quality control. (III) Management of the booking in Spain Mainland and Balearic Islands.

Legal grounds: (I) Legal obligation and contract execution. (II) Legitimate interest. (III) Contract execution.

Recipient: (I) Grupo Empresarial Cabrera Medina. (II) Data Controller, Trustpilot. (III) Enterprise Holdings, Inc

IT and Guarantees: (II) U.E/U.S (Privacy Shield). (III) U.E/U.S (Privacy Shield).

Directly from your account, you may exercise your right to the elimination of your data or withdraw your consent for the processing of your data for the purpose of creating a user account by clicking on the option "Delete Account" or rectify the data associated with said account by clicking on the tab "Change Details"

Similarly, you may create, change or delete the details of drivers associated with your booking. In the event that you intend to provide the details of third parties, please ensure that you are in one of the situations provided for by Article 6 of EU Regulation 679/2016 (GDPR) on the processing of personal data.

The other rights to which you may be entitled, such as access, opposition or limitation on processing, may be exercised by sending an email to lopd@grupocabrera.com or writing to Comercial Mamerto Cabrera Medina, s/n, San Bartolomé, CP 35509, Las Palmas, indicating "Cicar/Data Protection" as the subject and including a form of identification, such as a copy of your DNI or passport. Furthermore, we undertake to comply with the personal data confidentiality obligation and the duty to keep them, and will adopt the necessary security measures to avoid the unauthorised processing, loss or destruction thereof..

Cookies Policy

We use cookies to enhance your experience on our site.

1. What is a cookie and what type of cookies are used on the Website?

Cookies are small information units which the Website places on your computer's hard

disk, on your tablet or on your smartphone. Cookies contain information that the Website uses to make the communication between you and your web browser more efficient. The cookie does not identify you as an individual user but identifies your computer.

There are two types of cookies - session cookies and persistent cookies. Session cookies are temporary bits of information which are deleted when you exit your web browser. Persistent cookies are more permanent bits of information that are stored and remain on your computer until they are deleted. Persistent cookies delete themselves after a certain period of time but are re-newed each time you visit the website.

The Website uses session cookies and persistent cookies..

2. Purposes

The Website uses cookies for measuring Website traffic i.e. number of visits on the Website, which domains the visitors comes from, which pages the visitors vis-it on the Website and in which overall geographical area the visitors are located. This information is used to produce statistics. Cookies are also used improve the functionality of the Website, to optimise your experience with the Website and to help you remember your user ID and password when you return to the Website so you do not have to log in again.

Third party cookies: The Website uses cookies from Google Analytics for statistical purposes. The information the cookies from Google Analytics collect about your use of the Website is sent to and stored on Google's servers

3. Deletion of cookies

If you want to delete the cookies already on your equipment, you can, if you use a PC or a more recent browser, press CTRL + SHIFT + DELETE simultaneously. If the shortcuts do not work on your browser, please visit the support page for the browser in question.

Google

Chrome: <http://support.google.com/chrome/bin/answer.py?hl=es&answer=95647>

Internet Explorer: <http://windows.microsoft.com/es-es/windows7/how-to-manage-cookies-in-internet-explorer-9>

Mozilla Firefox: <http://support.mozilla.org/es/kb/habilitar-y-deshabilitar-cookies-que>

los-sitios-we

Apple Safari: <http://support.apple.com/kb/ph5042>